**[A blue and white sign

AI-generated content may be incorrect.](https://www.smartsheet.com/try-it?trp=8777&utm_source=template-word&utm_medium=content&utm_campaign=Cybersecurity+(IT)+Incident+Report--8777&lpa=Cybersecurity+(IT)+Incident+Report++8777)Cybersecurity (IT) Incident  
Report Template**

**––––––––––––––––––––––– Confidential— *For Internal Use Only* –––––––––––––––––––––––**

Use this form to document any IT-related security events, including unauthorized access attempts, data breaches, malware infections, phishing attacks, or any suspicious behavior potentially involving third parties. Timely reporting helps ensure that incidents are properly assessed, mitigated, and documented to reduce future risk. Please complete this report as soon as possible after the discovery of the incident.

|  |  |
| --- | --- |
| **Date of Report:** |  |

|  |  |  |
| --- | --- | --- |
| **Contact Person** | | |
| **Full name** |  | **Job title / role** |
|  |  |  |
| **Department / team** |  | **Email address** |
|  |  |  |
| **Phone number** |  |  |
|  |  |  |

|  |  |  |  |
| --- | --- | --- | --- |
| **The Incident** | | | |
| **Date and time discovered:** | | | |
|  | | | |
| **How was the incident detected? (E.g., user report, monitoring system alert)** | | | |
|  | | | |
| **Detailed description of the incident (include what occurred, where, and how):** | | | |
|  | | | |
| **Was the incident ongoing at the time of report?** | | |  |
| Yes | No |  | |
| **Have any files, accounts, or systems been compromised?** | | |  |
| Yes | No |  | |
| **If yes, please describe:** | | | |
|  | | | |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Notification** | | | | | |
| **Was your supervisor or manager notified?** | | | |  | **Date/time of notification:** |
| Yes | No |  | | |  |
| **Was the IT/security team alerted?** | |  | **If yes, who was contacted and how? (e.g., email, phone, ticket)** | | |
| Yes | No |  |  | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Containment Measures** | | | |
| **What immediate actions were taken to contain the threat? (E.g., system shutdown, network isolation)** | | | |
|  | | | |
| **Were any user accounts disabled, firewalls updated, or services suspended?** | | |  |
| Yes | No |  | |
| **If yes, provide details:** | | | |
|  | | | |

|  |  |  |  |
| --- | --- | --- | --- |
| **Impacted Services Measures** | | | |
| **List any systems, devices, or applications affected by the incident:** | | | |
|  | | | |
| **Estimated number of affected users, if applicable:** | | | |
|  | | | |
| **Was there any known data loss or exposure?** | | |  |
| Yes | No |  | |
| **If yes, describe the type of data (e.g., personal info, credentials, financial):** | | | |
|  | | | |

|  |  |  |
| --- | --- | --- |
| **Preliminary Analysis** *(Optional)* | | |
| **Suspected cause or entry point (e.g., phishing email, unpatched software):** | | |
|  | | |
| **Was the threat internal, external, or unknown?** | | |
| Internal | External | Unknown |

**Submitted by:**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  |  |  |  |
| **Name** |  | **Signature** |  | **Date submitted** |

|  |  |  |  |  |  |
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