**[A blue and white sign

Description automatically generated](https://www.smartsheet.com/try-it?trp=12304&utm_source=template-word&utm_medium=content&utm_campaign=Hotel+Feedback+Form-word-12304&lpa=Hotel+Feedback+Form+word+12304)Hotel Feedback Form Template**

**

*We value your feedback and strive to improve our services. Please take a moment to share your experience with us.*

**Guest Information**

|  |  |
| --- | --- |
| Name |  |
| Room Number |  |
| Stay Dates |  |
| Email (Optional) |  |

**Overall Experience**

|  |  |
| --- | --- |
| How would you rate your overall stay? | |
|  | Excellent |
|  | Good |
|  | Average |
|  | Poor |
| Additional Comments: | |

**Room Quality**

|  |  |
| --- | --- |
| Cleanliness | |
|  | Excellent |
|  | Good |
|  | Average |
|  | Poor |
| Comfort of Bed and Amenities | |
|  | Excellent |
|  | Good |
|  | Average |
|  | Poor |
| Noise Levels | |
|  | Excellent |
|  | Good |
|  | Average |
|  | Poor |
| Additional Comments: | |

**Staff and Service**

|  |  |
| --- | --- |
| Friendliness and Professionalism of Staff | |
|  | Excellent |
|  | Good |
|  | Average |
|  | Poor |
| Promptness of Service | |
|  | Excellent |
|  | Good |
|  | Average |
|  | Poor |
| Additional Comments: | |

**Facilities**

|  |  |
| --- | --- |
| Quality of Food and Beverage (if applicable) | |
|  | Excellent |
|  | Good |
|  | Average |
|  | Poor |
| Recreational Facilities (e.g., pool, spa, gym) | |
|  | Excellent |
|  | Good |
|  | Average |
|  | Poor |
| Internet / Wi-Fi Connectivity | |
|  | Excellent |
|  | Good |
|  | Average |
|  | Poor |
| Additional Comments: | |

**Suggestions and Comments**

*Please share any suggestions or comments you have for improving your stay:*

[Additional notes]

|  |  |
| --- | --- |
| Would you recommend us? | |
|  | Yes |
|  | No |

|  |  |
| --- | --- |
| Future Contact (optional) | |
| *I agree to be contacted for follow-up regarding my feedback.* | |
|  | Yes |
|  | No |

*Your input helps us provide a better experience   
for all our guests.*

**Thank you for your feedback!**

|  |
| --- |
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