**[](https://jp.smartsheet.com/try-it?trp=77211&utm_language=JA&utm_source=integrated+content&utm_campaign=/free-lean-six-sigma-templates&utm_medium=ic+5+whys+template+word+jp&lpa=ic+5+whys+template+word+jp&lx=VP_CyadgTnJOljvhy0tIYgBAgeTPLDIL8TQRu558b7w)5 WHYs テンプレート**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| **問題を定義する** |  |  | | | | |  |  | |  | | | |  | | |  |  | | |  |  | | |  |  | | |  |  | | | | | | | |  | | | |
|  | ここで問題を定義する | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |  | | | |
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| **なぜこれが問題なのですか?** |  | **主因** | | | | | |  | |  | | | |  | | |  |  | | |  |  | | |  |  |  | |  | | | | | | | | |  | | | |
|  | なぜそれが起こっているのですか? | | | | | | | | | | | | | | |  |  | | |  |  | | |  |  |  | |  | | | | | | | | |  | | | |
| 1 | それは起こっているので | | | | | | | | | | | | | | | | | | | | | | | | |  | | | | |  | | | | | |  | | | |
|  |  | |  | それはどうしてですか。 | | | | | | | | | | | | | | | |  |  |  |  | | | |  |  | | | | | | | | | | | | |
|  |  | | 2 | それは起こっているので | | | | | | | | | | | | | | | | | | | | | | | |  | | | | | | | | | | | | |
|  |  |  | | |  | それはどうしてですか。 | | | | | | | | | | | | | | | | | | | | | |  |  | | | | |  | | | |  | | |
|  |  |  | | | 3 | それは起こっているので | | | | | | | | | | | | | | | | | | | | | | | |  | |  | | | |  | | |  | |
|  |  | | | | | | | | | それはどうしてですか。 | | | |  |  | | |  | | | | | | | | | | | | | | | | | | | | | | |
|  |  | | | | | | | 4 | | それは起こっているので | | | | | | | | | | | | | | | | | | | | | | |  | |  | | | | | |
|  |  | | | | | | | | | | | それはどうしてですか。 | | | | | | | **根本原因** | | | | | | | | | | | | | | | | | | | | |  |
|  | **注: 最後の "なぜ" に制御可能なソリューションがない場合は、前の「なぜ」に戻ってください。** | | | | | | | | | | 5 | | それは起こっているので | | | | | | | | | | | | | | | | | | | | | | | |  | | | |
|  |  | | | | |  |  | |  | | | |  | | |  |  | | |  |  | | |  |  | | |  |  | | | | | | | |  | | | |
| **実行する修正措置** |  | **是正措置** | | | | | | | |  | | | |  | | |  |  | | |  |  | | |  | 当事者の責任 | | | | | | | | | | | |  | | | |
|  | ここでアクションを説明する | | | | | | | | | | | | | | | | | | | | | | |  |  | | | | | | | | | | | |  | | | |
|  |  | 開始する日付アクション | | | | | | | | | | | |  | | | |
|  |  |  | | | | | | | | | | | |  | | | |
|  |  | 完了する日付 | | | | | | | | | | | |  | | | |
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